

GYM MEMBERSHIP

ESSENTIAL 3 MONTHS

\$1,080

\$360/month

ELEVATE 6 MONTHS

\$2,070

\$345/month

ELITE 12 MONTHS

\$3,840

\$320/month

FOUNDING MEMBER 12 MONTHS

\$3,000

\$250/month

CORE MEMBER BENEFITS

Gym Access (24hr Indoor)

Pool Access

(Mon-Fri 10am-6pm Except Weekends & PH)

3hr Complimentary Parking

10% Privilege at Yara Restaurant (for a la carte items)

Exclusive Best Available Rate at The Initial Sama

Members Rates for Bathhouse

Members Rates for Spa Offerings

Members Rates for Gift Certificates

Referral Privilege*

Option to Pause Membership*

EXCLUSIVE MEMBERSHIP BENEFITS

Elevate & Above

10% Privilege on Event Venue Bookings

Elite & Founding

Complimentary 60-Minute Wellness Therapy x1
Complimentary Fitness Assessment

Elite Only

10% Privilege on Couple Membership

Guest Passes

Essential — 1 Guest Pass

Elevate — 2 Guest Passes

Elite — 4 Guest Passes

Founding — 2 Guest Passes

TRIAL RATE / SINGLE ENTRY

\$49

Single Entry Gym Access

Disclaimers

*One-Time complimentary 'pause' up to 30 days

*1 Complimentary Month for each successful
annual membership referral

Founding Members applicable to the first 30

Blackout dates apply

FAMILY MEMBERSHIP

6 MONTH MEMBERSHIP

\$4,800
\$800/month

12 MONTH MEMBERSHIP

\$8,280
\$690/month

CORE MEMBER BENEFITS

Complimentary Gym Access
(24 Hours Indoors, For Adults Only)

Complimentary Pool Access
(With up to 2 children Mon-Sun Except PH)

Complimentary Parking
(4 Hours Per Visit)

**Complimentary
Fitness Assessment for 2**
(For 12 Month Members Only)

10% Privilege at Yara Restaurant
(for a la carte items)

Members Rates for Spa Offerings

Members Rates for Gift Certificates

**10% Privilege on Event Bookings
for Venue Rental Fee**

**Exclusive Best Available Rates at
The Initial Sama**

COMPLIMENTARY GUEST PASSES

6 Months — 2 Guest Passes

12 Months — 4 Guest Passes

COMPLIMENTARY MEMBERSHIP PAUSES

6 Months — Up to 15 Days
(Minimum 7 Days Per Pause)

12 Months — Up to 30 Days
(Minimum 7 Days Per Pause)

Sign Up Here :
enquiries@thesamawellness.com

***Blackout Dates Apply**

Gym Membership FAQ

The Sama Wellness – Membership & Care Guide

At The Sama Wellness, membership is more than access. It is a commitment to intentional living, personal evolution, and shared wellbeing.

Here's everything you need to know, thoughtfully outlined for clarity and confidence.

1. What is the 5-working-day cooling-off period?

In accordance with CaseTrust, you are entitled to a 5 working days cooling-off period from the date you sign your Membership Agreement. Within this period, you may cancel your membership by submitting a written request to us.

2. Will I receive a refund if I cancel within the cooling-off period?

Yes.

Refunds will be processed in line with CaseTrust requirements and may include:

- Applicable administrative fees permitted under regulations
- A pro-rated deduction if services were utilised during the cooling-off period.

We ensure all refunds are handled transparently and within the required timeline.

3. Can I request a refund after the cooling-off period?

Once the 5 working days cooling-off period has lapsed, membership fees are non-refundable, unless otherwise required under Singapore law.

We encourage you to review your membership carefully, our team is always here to guide you.

4. How are my prepaid membership fees safeguarded?

If your prepayment exceeds the prescribed CaseTrust threshold, your fees will be protected under an approved Fee Protection Scheme, such as:

- An Insurance Guarantee, or
- An Escrow Arrangement

Full details of the applicable scheme will be shared at the point of purchase.

5. Is it possible to pause my membership?

Yes, subject to our membership policy.

Medical Pause

- A valid medical certificate must be submitted with written notice within seven (7) days from the date of issuance.
- Minimum 14 consecutive days
- Maximum 60 days per membership term

Travel Pause

- Minimum 7 consecutive days
- A written notice is required at least seven (7) days prior.
- Maximum 30 days per membership term

An administrative fee may apply unless otherwise stated.

Approved freeze periods will extend your membership accordingly.

6. What happens when my membership is due for renewal?

All memberships at The Sama Wellness are prepaid and valid for the agreed membership term.

Prior to your membership expires, our Wellness Concierge may reach out to guide you through renewal options

If your membership is not renewed by the expiry date, access to facilities and member privileges will simply conclude until a new membership is activated.

7. May I leave my belongings in the locker overnight?

Lockers are designed for same-day storage.

For hygiene and safety reasons, food items are not permitted to be stored in lockers at any time.

All lockers must be cleared before 10:00 PM daily.

Items left in lockers after 10:00 PM will be:

- Removed by the night cleaning team
- Transferred to the Housekeeping Lost & Found department

While care is taken in handling personal belongings, The Sama Wellness cannot assume responsibility for items stored in lockers.

8. Is CCTV surveillance in place?

Yes.

CCTV operates in common areas to maintain safety and security.

There is no surveillance in enclosed private spaces such as bathrooms or changing cubicles.

All recordings are managed in accordance with Singapore's Personal Data Protection Act (PDPA).

9. What if I sustain an injury while using the facilities?

All physical activity carries inherent risks.

By entering membership, you acknowledge and accept these risks.

The Sama Wellness shall not be liable for injury except in cases of proven negligence.

Members with pre-existing medical conditions are advised to consult a healthcare professional prior to participation.

10. Can I transfer my membership to another person?

Memberships are personal and strictly non-transferable.

11. How do I cancel within the cooling-off period?

Please submit a written cancellation request including:

- Full Name
- Membership ID
- Last 4 digits of NRIC/FIN
- Date of signing

Email: enquires@thesamawellness.com or visit see our wellness concierge during wellness operating hours.

12. How are disputes resolved?

We are committed to resolving concerns amicably and professionally. If a matter cannot be resolved internally, it may be referred to mediation under the CaseTrust mediation framework before any legal proceedings.

13. Prices

All prices are in Singapore Dollars and are inclusive of prevailing service charges, goods and services taxes.

Our Commitment to You

At The Sama Wellness, we are committed to:

- Transparent terms
- Ethical practices
- Protected payments
- Responsible data care
- A safe, elevated environment for growth

Your wellbeing, physical, emotional, and communal remains at the heart of everything we do.